

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. **(Previously Presented)** A computer-implemented method for creating a presentation, comprising:

(a) receiving a goal, the goal in a specific task being within a context of a training objective of a student in a business simulation application, the goal being specified by a business deliverable and selected from the group consisting of journalizing invoice transactions, structuring of a financial loan, and underwriting an insurance policy;

(b) integrating information that guides the student through the business simulation application to accomplish the goal by the student;

(c) evaluating the progress toward the goal and providing feedback that further guides the student to accomplish the goal for use in the presentation, comprising:

(c)(i) obtaining student responses as the student completes the business deliverable; and

(c)(ii) comparing the student responses with desired responses;
and

(d) adjusting the feedback based on progress of the student toward the goal to help the student complete the business deliverable, comprising:

(d)(i) activating at least one rule from a plurality of rules based on a difference between the student responses and the desired responses;

(d)(ii) obtaining at least one piece of feedback responsive to (d)(i);

(d)(iii) composing the at least one piece of feedback into a coherent paragraph for display to the student; and

(d)(iv) replacing at least one variable in the feedback with specifics from the student responses.

2. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on a number of help sessions the student accesses.

3. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 2, including evaluating the progress based on work completed by the student.

4. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on a number of changes.

5. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on an amount of rework.

6. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including evaluating the progress based on an aggregate condition of work.

7. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, wherein user applications comprise: calendar, electronic mail, spreadsheet, contact list, word processing, task list, stocks and news.

8. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, wherein a tone of the feedback is adjusted based on characteristics of the student.

9. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 1, including adjusting an example based on student progress.

10-18. **Cancelled**

19. **(Previously Presented)** A computer-implemented method for creating a presentation, comprising:

(a) presenting information indicative of a goal, the goal in a specific task being within a context of a training objective of a student in a business simulation application, the goal being specified by a business deliverable and selected from the group consisting of journalizing invoice transactions, structuring of a financial loan, and underwriting an insurance policy;

(b) integrating information that guides the student through the business simulation application to accomplish of the goal by the user in a simulated environment goal for use in the presentation; and

(c) monitoring progress toward the goal and providing feedback that further guides the student to accomplish of the goal in the simulated environment to help the student complete the business deliverable, comprising:

(c)(i) obtaining student responses as the student completes the business deliverable;

(c)(ii) comparing the student responses with desired responses;

(c)(iii) activating at least one rule from a plurality of rules based on a difference between the student responses and the desired responses;

(c)(iv) obtaining at least one piece of feedback responsive to (c)(iii); and

(c)(v) composing the at least one piece of feedback into a coherent paragraph for display to the student.

20. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating management of one or more resources in the simulated environment.

21. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including setting a context for a problem in the simulated environment.

22. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including stimulating management of preventative maintenance in the simulated environment.

23. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating recovery management in the simulated environment.

24. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating evaluative decision making in the simulated environment.

25. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating a conversation in the simulated environment.

26. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including simulating a negotiation in the simulated environment.

27. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 19, including invoking a concept parser in the simulated environment.

28-36. **Cancelled**

37. **(Previously Presented)** A computer-implemented method for creating a presentation, comprising:

(a) receiving indicia representative of a goal into a model, the goal in a specific task being within a context of a training objective of a plurality of students in a business simulation application, the goal being specified by a business deliverable and selected from the group consisting of journalizing invoice transactions, structuring of a financial loan, and underwriting an insurance policy;

(b) integrating information that provides assistance with achieving the goal, by the plurality of students, into a tutor for use in the presentation;

(c) monitoring progress of the plurality of students toward the goal, comprising:

(c)(i) obtaining student responses as the plurality of students complete the business deliverable; and

(c)(ii) comparing the student responses with desired responses; and

(d) providing feedback that further assists the plurality of students in accomplishing the goal to help the plurality of students complete the business deliverable, comprising:

(d)(i) activating at least one rule from a plurality of rules based on a difference between the student responses and the desired responses;

(d)(ii) obtaining at least one piece of feedback responsive to (d)(i); and

(d)(iii) composing the at least one piece of feedback into a coherent paragraph for display to the student.

38. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including:

- (a) receiving an indicia representative of a plurality of goals into a model;
- (b) integrating information that provides assistance with achieving the plurality of goals into a tutor; and
- (c) monitoring progress of a student toward the goal and providing feedback that assists the student in accomplishing the plurality of goals.

39. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including setting a context for a problem in a simulated environment.

40. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating management of preventative maintenance in a simulated environment.

41. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating recovery management in a simulated environment.

42. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating evaluative decision making in a simulated environment.

43. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a conversation in a simulated environment.

44. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a takeover in a simulated environment.

45. **(Previously Presented)** The computer-implemented method for creating the presentation as recited in claim 37, including simulating a negotiation in a simulated environment.

46-54. **Cancelled**